

Operation Blue Roof and Beyond

*Protocol on the Deployment of
AmeriCorps Teams for
Disaster Recovery*

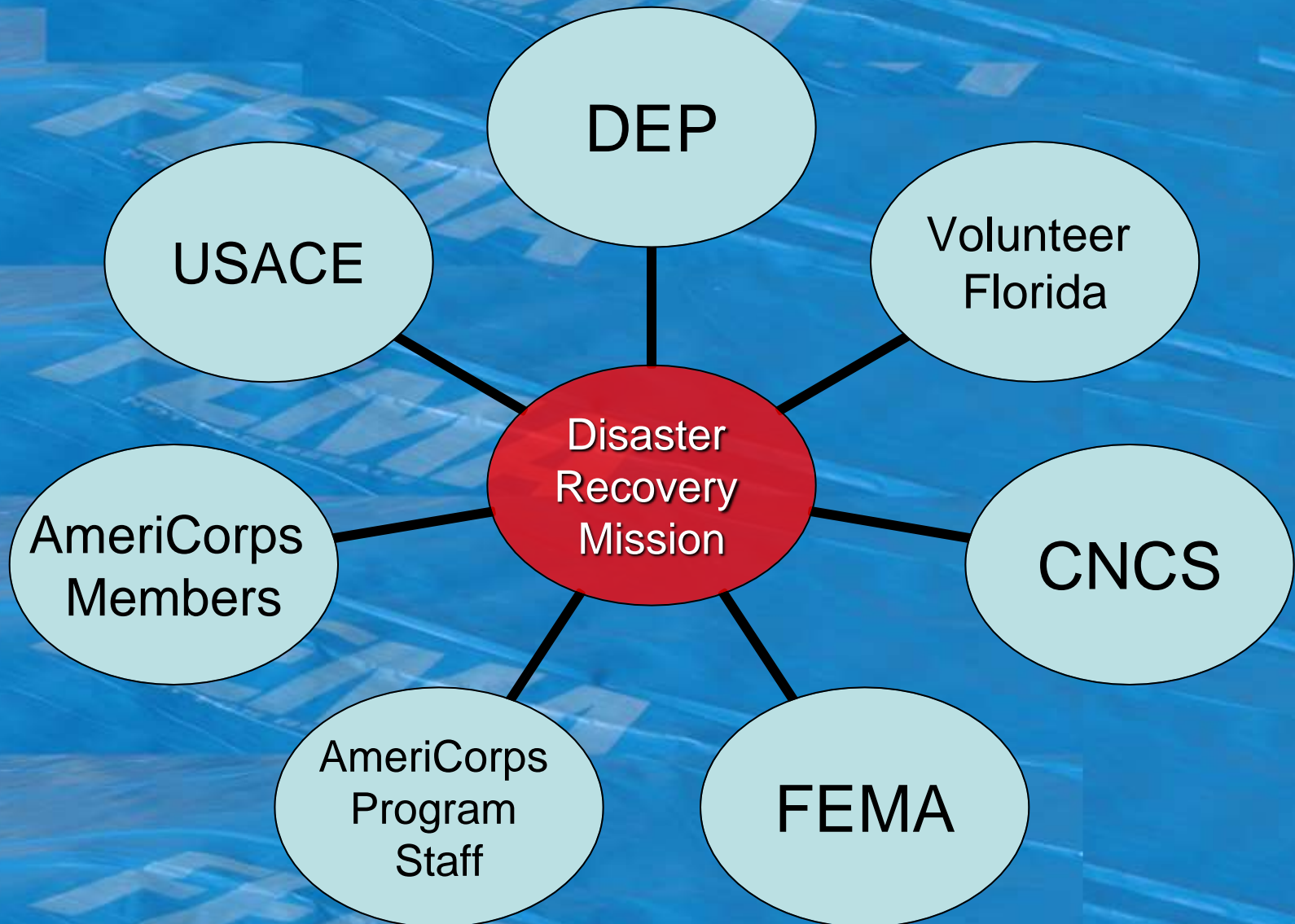
By Deborah Burr

FNRLI Class IV

Introduction

- Program Contract Clause
- Member Contract
- Training

The Constituents Involved



Drafting the Recovery Mission

- ***Task***
- ***Budget***
- ***Mission length***
- **Approvals and time allowed for each**

Coordination for mission support

- *Partnering agency*
 - Project training
 - Project materials & supplies
- *AmeriCorps program*
 - Daily Coordination
 - Supervision
 - Reports
 - Supplies to purchase
 - Accommodations
 - Meals
 - Water

Preparing AmeriCorps members for deployment

- *Communications*
- *Task Assignment*
- *Supplies*
 - What members need to bring
 - What to purchase
- *Weekly schedule*
 - Days off
 - Personal commitments and other personal needs

Preparing staff for deployment

- *Communications*
- *Supervisory Responsibilities*
- *Team Assignments*
- *Overtime*

Safety

- *Personal Protection Equipment*
- *Beware of Electrical Hazards*
- *Prevent Musculoskeletal Injury*
- *Beware of Structural Instability*
- *Avoid Hazardous Materials*
- *Prevent Drowning*
- *Preventing West Nile Virus (WNV)*
- *Hydration*
- *Sun Protection*
- *Prevent Fatigue-Related Injuries*

Emotional support in disaster areas

- ***Common Disaster Worker Stress Reactions***
- **Coping with Stress**
- **Debriefing**

Reporting requirements

- ***AmeriCorps project reports***
 - Record keeping and data entry**
 - AmeriCorps members' hours**
- ***Financial reporting under a FEMA mission***
 - Forms sample**
 - Reimbursement**
 - Allowable expenditures**
 - Timeline & deadlines for reimbursement**

Media and Public Relations

- ***Press Releases***

 - DEP

 - Volunteer Florida

 - Corporation on National and Community Service
Newspaper

- ***Press Briefings***

 - Governor Press Briefings at EOC

 - Briefings with CEO and other staff of
Corporation on National and Community Service

- ***Website***

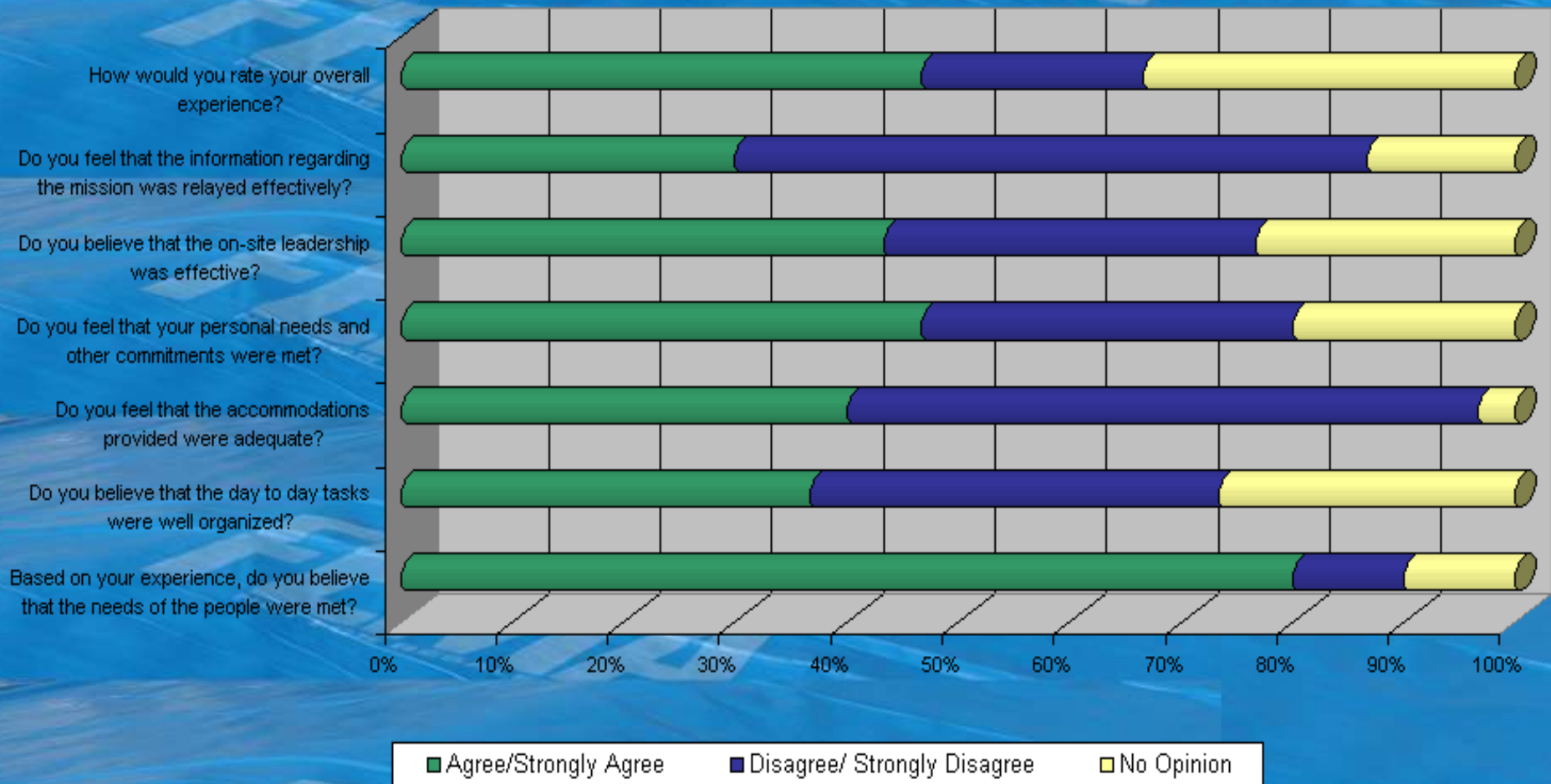
 - Photo slideshow

 - Project Description

Evaluation of mission

- *The importance of mission evaluation*
- *Evaluation results from Hurricane Charley recovery mission – Operation Blue Roof*
- *Sample evaluation*

Member Results from Disaster Evaluation



Recommendations from “Operation Blue Roof” and Beyond

- **The Corporation on National and Community Service establish a protocol for future deployments of AmeriCorps programs to assist on disaster recovery missions.**
- **The AmeriCorps program has a chain of command in place and protocol to determine who is in charge of the mission.**
- **The expectation of disaster assistance is explained fully to all new AmeriCorps members and that the reality of disaster deployment is difficult and can include deployment for an extended length of time.**

Recommendations

(continued)

- **Provide a forum where the concerns of the AmeriCorps members can be heard.**
- **The host agency of the AmeriCorps program support the efforts of the program staff and provide timely information.**
- **A checklist is drafted of topics to consider while planning and executing the deployment to make sure that all pertinent planning is being addressed.**

Leadership

- The Challenge
- The Strategy
- The Results
- Leadership Lessons Learned



The End